



## Fazpass Documentation

Explore all integrations, features, and guides to implement Fazpass seamlessly.

 Getting Started

 API Integration

 Advanced API

 System Code

 Callback

 Status & Charge

 Sender ID

 Video

 Feature

 WA Magic

NEW

## How to Use Fazpass Solution

Getting started with Fazpass is simple and straightforward. Follow these steps to integrate our solution into your system:



### 1. Integrate API Endpoint

Start by integrating the Fazpass API Endpoint into your application. This will allow you to interact with our OTP services.



### 2. Integrate Your Merchant Key

Use the Merchant Key provided to authenticate your account. This key is crucial for securely connecting your system with Fazpass.





### 3. Integrate Your Gateway Key

Add the Gateway Key to your setup. This will enable communication between your system and our messaging gateway for reliable OTP delivery.



### 4. Configure Gateway in Integration Menu

Navigate to the Integration Menu in your Fazpass dashboard, click "Add New Gateway", and follow the prompts. Once added, you'll be ready to start using our product for OTP authentication.



### 5. Top Up Your Balance

To begin using our services, make sure to top up your balance. You can view detailed pricing information under the "Pricing" menu in the dashboard.

## Our Product

Explore our OTP and Campaign channels for secure verification and reliable communication.



### OTP Channel

Send verification codes through the selected method. **Do not use for illegal activities or policy violations.**

- **Missed Call OTP** → OTP = last 4–6 digits of the called number. **Not customizable.**
- **Voice OTP** → Delivered via call, spoken twice. Customizable 4–6 digits.
- **SMS OTP** → Masked with **SENDERID**, customizable OTP. ≤144 chars recommended to avoid double cost.



- **SMS Unofficial OTP** → Random sender, customizable OTP. **Lower delivery rate.**
- **WhatsApp OTP** → Masked with business name, customizable OTP. Fixed message content, business account required.
- **WA Generic OTP** → Sent through WhatsApp system, OTP customizable, message content is **fixed**, sender masked with **FAZPASS business name**.
- **WA Unofficial OTP** → Sent through WhatsApp system, OTP customizable, message content is **fixed**, sender is a **random number**.
- **WA Magic OTP** → Sent through WhatsApp system, end user **must initiate a message** to your WABA account first to receive OTP. OTP customizable and can use **verification link**.
- **Email OTP** → Sent to your user via email. Supports **HTML formatting**.

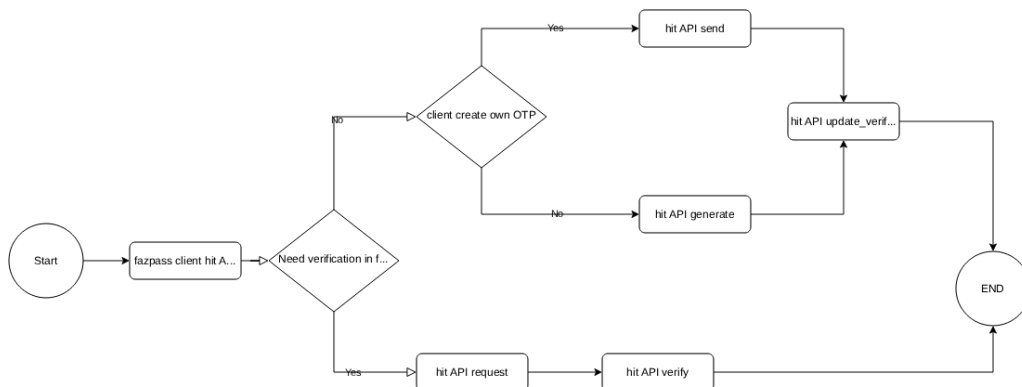
## Campaign Channels

Send notifications, utility messages, or marketing campaigns without requiring user verification.

- **SMS Campaign** → Delivered via SMS with **SENDERID**.
  - Customizable content.
  - High deliverability.
  - ≤144 chars recommended to avoid double cost.
- **SMS Unofficial Campaign** → Random sender number.
  - Customizable content.
  - **Lower delivery rate, risk of filtering.**
  - Sender ID not fixed.
- **WhatsApp Official Campaign** → Sent via the official WhatsApp system with **SENDERID** masked by your business name.
  - Supported Content: Notification and marketing templates with multiple parameters.
  - Message Content: Fixed according to WhatsApp marketing template requirements.
  - Requirements: Must register a WhatsApp Business Account (WABA) with Meta.
- **WhatsApp Unofficial Campaign** → Delivered via WhatsApp with a random sender number.
  - Customization: Content can be customized, but sender number is random.
  - **Warning: Less reliable compared to official WhatsApp channel.**
- **Email Campaign** → Sent via the email system with full **HTML support**.
  - Customization: Fully customizable content.
  - HTML formatting supports rich media, styles, and personalization.
- **Voice OTP (as campaign limitation)** → OTP delivered via automated voice call.



- OTP will be spoken to the user.
- **Sender ID cannot be customized.**



## SMS OTP & Campaign

- We strongly recommended to create wording under 144 character in Indonesia, more than 144 might charge 2 times.
- **SENDERID** is required please refer to SENDERID documentation page

## SMPP

- 1 Gateway = 1 SMPP account
- Not support extra parameter
- Verification at Fazpass not mandatory
- No auto failover & no channel optimization
- Not support email
- Misscall OTP is not customizable
- Other channels OTP are customizable from your side

## WhatsApp Generic OTP

- Fazpass 6
- Fazpass 7



- Fazpass 9

## **Voice OTP**

- Fazpass Voice 1 → International support (request required), max OTP 6 digits
- Fazpass Voice 2 → International support (request required), max OTP 6 digits
- Fazpass Voice 3 → No international, only Indonesian numbers

## **Misscall OTP**

- Citcall → OTP is not customizable, max 6 digits

## **WhatsApp Official Campaign**

- Utility 1 → Only support utility template, no buttons/media, no OTP
- Marketing 1 → Only support marketing template, no buttons/media, no OTP

## **WhatsApp Magic OTP**

- Fazpass Magic → Please contact for technical discussion
- Recommended to use FIA SDK

